

TANF Rapid Re-Housing Employment Specialist (RRES) Conference Call



**DEPARTMENT OF WORKFORCE
SERVICES**

AUGUST 2, 2016



Department of Workforce Services

Rapid Re-Housing Employment Pathway & RRES Contact List



- TANF Contracts Web Page (click on TANF Rapid Re-Housing tab)
 - <http://jobs.utah.gov/services/tevs/tanfcontract.html>
- TANF Rapid Re-Housing Employment Pathway
 - <http://jobs.utah.gov/services/tevs/tanfrapidrehousingemploymentpathway.pdf>
- Rapid Re-Housing RRES Contact list
 - <http://tinyurl.com/RRHContacts>



Referrals to the RRES?



- Customer must meet w/ RRES within 30 days of email referral
 - RRES should pro-actively send out appointment notice when appropriate
 - Notify Housing agency immediately of participation/non-participation
- All Adults
 - Over 18 years old
 - Work Eligible
 - Under-employed families
- Minimum of monthly contact with customer and Housing organization
 - Participation narrated minimum of monthly
- Referral to RRES before or after 1st month's issuance?
 - What makes the most sense?
 - UWORKS enrollment occurs based on first issuance and not referral alone
 - Work with your local RRH organization(s)

Improving Customer Engagement



- Critical conversations with customers
- What is truly best for the family?
- Final determination and discretion are given to the contract organization
- When in doubt, ASK!
- Collaboration with RRH organization(s) for solutions

Up to 4 months of TANF RRH



- Organizations only issuing 1-2 months of RRH
 - RRH is not funding to bridge the gap while waiting for long-term housing supports
 - Is 1-2 mo sufficient support to stabilize family crisis & housing??
 - Lack of client incentive to engage with RRES towards increased income/employment & additional resources
- Consideration of full 4 months of assistance
 - 4 months within a rolling 12-month period
 - If not consecutive assistance months, must re-determine TANF eligibility (New form 300)

Up to 4 months of TANF RRH



- Example:

Family comes in and receives TANF RRH for May/June 2016 and then exit the program. The family then comes back in Sept 2016 and re-applies for TANF RRH. Are they eligible?

- Family potentially eligible for two additional TANF RRH months
- Not considered 2nd occurrence of RRH
- Less than 12 rolling calendar months, consider same RRH assistance period of benefits
- No new crisis required but must re-determine TANF eligibility (more than one full calendar month of no assistance)
- New enrollment in UWORKS

Statewide Contract Monitoring Visits



- Monitoring RRH sites in next few months
- May stop in DWS Employment Centers for one-on-one with RRES
- Share your ideas with me!

Questions?



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