

ReliaCard® II

FASTER. SAFER. EASIER.

Your Supportive Service Funds
Come On A U.S. Bank ReliaCard® II



About the ReliaCard II

The ReliaCard II is a reloadable, prepaid debit card issued by U.S. Bank. It provides an electronic option for receiving your payments. It is not a credit card, but works similarly to other debit cards. Your payments will automatically be direct deposited to your card and your funds are protected if your card is ever lost or stolen.¹

Getting Started



For security, your card comes in a plain white envelope with an Indianapolis, IN return address.



Activate your card by calling **888-241-1867**.



Sign up for text alerts² so you can be notified when your payments have been deposited to your card.

Using Your Card



MAKE PURCHASES

Your employment counselor will work with you to determine where you can use your ReliaCard II to make purchases.

Track Spending



TEXT ALERTS

Instant notification when money is added, a purchase is made or when your card balance gets low.

Transaction Fees

FREE TRANSACTIONS

Purchases	Free
Customer Service	Free

TRANSACTIONS WITH FEES

Card Replacement (standard 3-5 bus. days)	Free
Card Replacement (expedited 2 bus. days)	\$15.00

Cardholder Services:

Call for more information | **888-241-1867**



Department of
Workforce Services

¹ Visa's Zero Liability Policy protects you against unauthorized transactions processed by Visa. You must call the number on the back of your Card immediately to report any unauthorized use.

² Standard messaging charges apply through your mobile carrier and message frequency depends on account settings.

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